

Joliet Park District presents...

## Explore Tuscany

with Optional 2-Night Famous Food & Ferrari: Emilia Region Post Tour Extension  
with Optional 3-Night Rome Pre Tour Extension

**May 1 – 9, 2027**



Book Now  
& Save  
**\$400**  
Per Person

**Upgrade to Elite Airfare!** See inside for details.

For more information contact  
Casey O'Connell  
Joliet Park District  
**(815) 741-7275**  
[coconnell@jolietpark.org](mailto:coconnell@jolietpark.org)

**collette**



**9 Days • 10 Meals:** 7 Breakfasts, 3 Dinners

**HIGHLIGHTS...** Montecatini Terme, Lucca, Family-Owned Winery Experience, Florence, Pisa, Cooking Class, Cheese Farm, San Gimignano

#### ITINERARY AT A GLANCE

Day 1 Overnight Flight

Days 2 – 8 Grand Hotel Vittoria , Montecatini Terme

*On some dates alternate hotels may be used.*

**Day 1: Saturday, May 1, 2027 Overnight Flight** Rolling landscapes, savory wines, authentic food and stunning architecture – find all of this and more in Tuscany. Unpack once on this journey among Italy's most charming towns.

**Day 2: Sunday, May 2, 2027 Montecatini Terme, Italy** Your tour opens in the famous spa resort town of Montecatini Terme, nestled in the heart of the rolling hills of Tuscany. As travelers' arrival times will vary, we have not included any sightseeing today. Spend the day as you wish, exploring the town independently. This evening, get to know your fellow travelers during a welcome dinner where regional foods and Italian wines kick off your adventure. (D)

**Day 3: Monday, May 3, 2027 Pisa** Journey to the ancient maritime Republic of Pisa for a visit of its famous *Piazza dei Miracoli* (Field of Miracles). The moniker was coined to describe the magnificence and wonder of the architectural masterpieces within the square, which is uniquely paved in grass. Keep your camera handy to capture the gravity-defying inclination of the iconic Leaning Tower. This afternoon, make your way to a Tuscan winery and learn about the art of winemaking as you taste local varieties before returning to Montecatini for an evening at leisure. (B)

**Day 4: Tuesday, May 4, 2027 Florence** Welcome to Florence, the "Cradle of the Renaissance." Join a local Florentine guide and embark on an extensive walking tour exploring the city's vast historical center. At the Piazza del Duomo, marvel at the ornate façade of the Cathedral of Santa Maria del Fiore and the gilded bronze doors of the Baptistry. Take in views of the Piazza della Signoria, the center of Medici power, and Santa Croce Square before enjoying the remainder of your time in Florence to explore this unparalleled open-air museum at your leisure.\* (B)

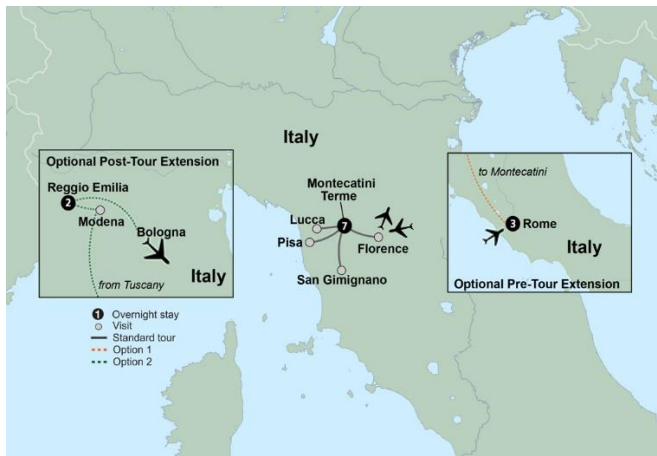
**Day 5: Wednesday, May 5, 2027 Lucca** Enjoy a guided tour of Lucca, Tuscany's best-kept secret. Discover Renaissance walls, Romanesque churches, and medieval streets flanked by towers. Explore the lively city center on your own and discover the piazza built on top of a Roman amphitheater. This evening, travel to the quiet countryside to learn the secrets of traditional Tuscan cuisine. Partake in a cooking class, using local ingredients and culinary techniques that have been passed down for generations. Enjoy your freshly-prepared meal for dinner. (B, D)

**Day 6: Thursday, May 6, 2027 Montecatini Terme** Today, learn more about Montecatini's history during a half-day guided walking tour and visit to the historic Tettuccio Spa,\*\* known for the health benefits in its mineral drinking waters. This afternoon, **it's your choice!** Choose to relax in Montecatini, spending the afternoon at leisure **-OR-** set off for Borgo a Mozzano, where you will see its unique Devil's Bridge and the nearby remains of the Gothic Line – the Germans' last defense during WWII. Visit the Museum of Liberation and see authentic fortifications and bunkers. (B)

**Day 7: Friday, May 7, 2027 Montecatini Terme** Enjoy a day at leisure or embark on an optional truffle hunt, led by a local expert and their specially trained dogs. As you wander along unpaved trails, learn about the fascinating world of truffles and the techniques used to forage them. Indulge in a truffle-themed buffet lunch before returning to Montecatini mid-afternoon for an evening at leisure. (B)

**Day 8: Saturday, May 8, 2027 San Gimignano** Take in the rural atmosphere of a family-owned farm among the goats, cows, and organic gardens and sample their local products. Soak in breathtaking views as you travel to the hilltop village of San Gimignano, one of Tuscany's most picturesque places. Explore this enchanting medieval town, from its famous 14 towers to its magnificent vistas overlooking vineyards. Enjoy free time and perhaps indulge in some gelato, before returning to Montecatini in the late afternoon. This evening, join your travel companions for a farewell dinner. (B, D)

**Day 9: Sunday, May 9, 2027 Montecatini Terme - Tour Ends** Your journey comes to a close today. Depart with many fond memories of Tuscany. (B)



## Book Now & Save \$400 Per Person:

Double \$4,399; **Double \$3,999\***  
 Single \$4,699; **Single \$4,299;**  
 Triple \$4,369 **Triple \$3,969**

**For bookings made after Nov 02, 2026 call for rates.**

**Included in Price:** Round Trip Group Transportation to/from OHare Intl Airport, Round Trip Air from OHare Intl Airport, Air Taxes and Fees/Surcharges, Hotel Transfers

**Not included in price:** Cancellation Waiver and Insurance of \$549 per person

\* All Rates are Per Person and are subject to change, based on air inclusive package from ORD

### Upgrade your in-flight experience with Elite Airfare

Additional rate of: Premium Economy \$1,890; Business Class \$4,290

- \* Elite Air pricing (Premium Economy, Business Class or First class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.

† Refer to the reservation form to choose your upgrade option

**IMPORTANT CONDITIONS:** Your price is guaranteed once deposit is received and booking confirmed by Collette. Your price is not subject to increase after the deposit is received and booking confirmed, except for charges resulting from increases in government-imposed taxes or fees. **(See registration form for consent.)**

### Experience It! Walls of Lucca

Lucca is famed for its extensive, well-preserved city walls, which date back to the Renaissance. This massive fortification, while never actually used for defense, represents what was, at the time, the height of military technology. The walls, studded with gates and bulwarks (defensive elements), were built from stone, brick, and earth. In 1812 the gates were closed, saving the city from flood waters when the Serchio River overflowed. In the 1820s, Maria Luisa de Borbón, duchess of Lucca, had some of the walls converted to green spaces that later became a large public park. Today, the walls of Lucca aren't only a famous city attraction but a place for people to play, stroll, picnic, and enjoy *la dolce vita*.

## EXTEND YOUR VACATION WITH

### Optional 5 Days 3-Night Rome Pre Tour Extension

Per Person Rates: \$1,599.00 USD double, \$1,999.00 USD single, land only

### Optional 3 Days 2-Night Famous Food & Ferrari: Emilia Region Post Tour Extension

Per Person Rates: \$999.00 USD double, \$1,199.00 USD single, land only

**For more information on extensions and options for this tour visit**  
<https://gateway.gocollette.com/link/1413428>

## Important Tour Information:

**Book Now rates valid until Nov 02, 2026, valid on air inclusive packages only.**

**The overall activity level of this tour is a level 3.** This means you're an on-the-go traveler. You don't want to miss a thing, so walking and standing for longer periods of time (2-3 hours) isn't a big deal. A moderately paced two-and-a-half-hour walking tour, covering several miles, hills, and uneven surfaces, is no problem for you. Walking four miles over the course of a day is very doable, as is climbing into and out of various modes of transportation (tuk-tuk, cable car, zodiac, etc.). You can climb three flights of stairs easily and handle altitudes between 6,000 and 9,000 feet. Expect some longer days with early mornings or late nights balanced with free time to recharge or set out on your own adventure. This level is not a fit for travelers who require mobility assistance devices.

### **Travel with an average of 37 people (maximum of 44).**

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

The included activities are not suitable for travelers using motorized scooters, wheelchairs, walkers, or Zimmer-frames.

Italy imposes strict limits on tour bus circulation and mandatory drop-off and pick-up points, especially in historic areas such as Montecatini, Lucca, Pisa, San Gimignano, and Florence. In Florence, you must be prepared to walk approximately 3 miles (4.8 kilometers) to complete the sightseeing with limited opportunities to sit. The full-day walking tour takes place over flat, but cobblestone, streets with narrow sidewalks that are often crowded. For your well-being, we recommend bringing comfortable walking shoes.

**\*\*The interior of Tettuccio Spa is closed to visits during the months of November and December. They do not offer spa treatments such as massages. This is a hydrotherapy center that offers drinking waters which have healing effects on internal organs and therefore can only be consumed under medical supervision.**

**\*Due to the extensive walking required in Florence, free time will be limited to approximately 3 hours, during which you may wish to visit the Academy or the Uffizi Museums. Both are closed on Mondays and both require advance reservations, as tickets are often sold out on the day or close to the day of the visit. If you are interested, we recommend that you purchase tickets online, prior to departure, through the museum's official website. You can expect your included walking tour to conclude by 1:00 p.m. and you will meet again for departure to Montecatini around 4:00 p.m. If booking tickets for one of the above museums, allow yourselves 30 minutes to reach them from the end point of your walking tour and 30 minutes to return to the meeting point in the afternoon.**

Days of features are interchangeable.

Most shops and businesses in Italy are closed on Sundays and on national/religious holidays.

Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

To complete your tour, we include round-trip airport-to-hotel transfers when purchasing our airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Air travelers will arrive and depart from Florence or Pisa airports.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Please be advised, many airlines do not provide advance seat assignments until check-in at the airport. Advance seating will be subject to the airline's terms and conditions.



Prepaid tipping is not available on our tours therefore payment of customary end-of-trip gratuities for your Tour Manager, driver, local guides, hotel housekeepers, and cruise ship waitstaff should be handled individually when applicable during the course of your tour.

Economy air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

### **Travel Requirements:**

Passports are required for this tour at your expense. Certain countries require that your passport be valid at least 6 months beyond the dates of your travel. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements. **IMPORTANT:** We recommend that travelers take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

Collette will provide all necessary information, updates and supporting documents for your travel requirements, including visa and Electronic Travel Authorizations (ETAs) (if required), approximately 60-90 days prior to your departure.

*ETIAS visa waiver requirements are anticipated to begin during the last quarter of 2026, for a fee, when visiting a Schengen Area Country. To identify Schengen Area Countries and to complete the ETIAS application, please visit [https://travel-europe.europa.eu/etias\\_en](https://travel-europe.europa.eu/etias_en)*

**A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of October 26, 2026 are based upon availability. Final payment due by January 31, 2027. Deposits are refundable up until November 02, 2026.**

CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279

**For important reservation information visit  
<https://gateway.gocollette.com/link/1413428>.  
You can also find this information on your tour documents.**

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BOOKING NUMBER: 1413428  
DEPARTURE DATE: May 1, 2027

TOUR: Explore Tuscany  
GROUP NAME: Joliet Park District

### Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

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### Montecatini Terme

#### Truffle Hunting Experience in the Tuscan Countryside

**\$119 USD**

Embark on a culinary journey through the picturesque Tuscan countryside, where tradition meets modernity in the art of truffle hunting. Your adventure begins with a guided truffle hunt, led by a local expert and their specially-trained dogs. As you wander along unpaved trails through fields and woods, learn about the fascinating world of truffles and the techniques used to forage for these hidden gems. After the hunt, indulge in a buffet lunch served in a rustic veranda. Savor the flavors of freshly foraged truffles, one of Italy's most prized culinary treasures, paired with local delicacies and the warm hospitality of your hosts. Whether you're a seasoned foodie or simply looking for a relaxing day out, this activity promises to be a memorable part of your trip. *Duration: Approximately 6 hours.* Transportation is included.



TRAVEL DATE: 5/01/2027 TERRITORY: M8  
RES#: 1413428

Explore Tuscany

**For Reservations Contact:** Casey O'Connell (815) 741-7275 email: coconnell@jolietpark.org

This form is intended for use by the Group Leaders only. Please note that Collette is unable to process this form

A deposit of \$698 per person is due upon reservation. Reservations are made on a first come, first served basis. Reservations made after the seat reduction date of October 26, 2026 are based upon availability. Final payment due by January 31, 2027. Deposits are refundable up until November 02, 2026.

**YOUR INFORMATION:**

Clearly print your full name (first/middle/last) as it appears on your government issued travel documentation.

**IMPORTANT:** In order to avoid any unnecessary change fees, it is imperative that all guest names are entered correctly from the start. The information below must be the legal name and be 100% identical to the ID being used to travel <passport/driver's license> including middle names or suffixes <Jr, Sr>.

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

Nickname: \_\_\_\_\_ Gender: ( ) Male ( ) Female Date of Birth: month \_\_\_\_\_ day \_\_\_\_\_ year \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ Email Address: \_\_\_\_\_

Should you become ill or injured, whom should we contact (not traveling with you): \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

**ROOMING WITH:**  Check if address is the same as Passenger #1

First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_

**AIR GATEWAY:** Departure airport for this tour: \_\_\_\_\_

Air Seat Request: ( ) Aisle ( ) Window ( ) Next To Traveling Companion

Collette cannot guarantee your seat preference. If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Please be advised, when travelling as part of a group, many airlines do not provide seat assignments. Preferred seating may be available for an additional charge.

Please reserve an upgrade to Elite Airfare for an additional rate of:  Premium Economy \$1,890  Business Class \$4,290

**Service is limited and not available on all flights or carriers. Other restrictions may apply. Please note: if you purchase an upgrade, we cannot guarantee the same flight schedule as the group. Upgraded class of service is for the international portion of the journey only.**

**Elite Air pricing (Premium Economy, Business Class, or First Class) is valid until 8 months prior to departure, after which rates are subject to change and will be quoted based upon availability.**

Are you willing to separate from the group air schedule to accommodate your upgrade request? ( ) Yes ( ) No

"Federal law forbids carriage of hazardous materials such as aerosols, fireworks, lithium batteries & flammable liquids aboard the aircraft in your checked or carry-on baggage. A violation can result in 5 years' imprisonment and penalties of \$250,000 or more. Details on prohibited items may be found on TSA's "prohibited items" web page: <http://www.tsa.gov/traveler-information/prohibited-items>."

**TRAVEL PROTECTION:** ( ) Yes, I wish to purchase travel protection \$549 ( ) No, I decline

If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations. Travel Protection Payment is due with first deposit. The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. The single supplement will be deducted from the refund of the person who cancels. (There is coverage under Part B which includes a single supplement benefit of \$1,500 for certain covered reasons. See Part B for details.)

**EXTENSION:** I wish to purchase "2-Night Famous Food & Ferrari: Emilia Region" ( ) Yes ( ) No; "3-Night Rome" ( ) Yes ( ) No

**PLEASE MAKE CHECKS PAYABLE TO:** Joliet Park District ( ) Check ( ) Credit Card



162 Middle Street  
Pawtucket RI 02860  
Phone: 1-800-852-5655

**TOUR:** Explore Tuscany  
**GROUP NAME:** Joliet Park District

**DEPARTURE DATE:** May 01, 2027  
**BOOKING NUMBER:** 1413428

## AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first served basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 **MUST** be accompanied by an adult.

**PASSENGERS NAME:** (Please submit a separate form for each passenger)

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_ Nickname: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (USD)
	Truffle Hunting Experience in the Tuscan Countryside	119.00

## Extend your vacation with

### Optional 5 Days 3-Night Rome Pre Tour Extension

Per Person Rates: \$1,599.00 USD double, \$1,999.00 USD single, land only  
3 Meals: 3 Breakfasts

#### Day 1: Overnight Flight

You are on your way to the eternal city of Rome.

#### Day 2: Rome, Italy

Arrive today in Rome and get settled in for your 3-night stay. As travelers' arrival times will vary, we have not included any sightseeing today. Spend the day as you wish, exploring the city independently. Dinner tonight is on your own.

#### Day 3: Rome

Today, cross the invisible border separating Rome from the enclosure of the Vatican State for a guided tour\* of the Vatican Museums and St. Peter's Basilica. Take in world-renowned wonders such as the Sistine Chapel and Michelangelo's mural of the *Last Judgment*, concluding with a visit of St. Peter's Basilica, one of the largest religious buildings in the world. The afternoon is yours to explore more of the Italian capital. Perhaps you'll stroll through the Borghese Gardens for views of the city's skyline or meander through Rome's medieval *Monti* district. *Today breakfast will be included.*

#### Day 4: Rome

Start your morning with a locally guided tour of the Eternal City's most iconic monuments. Walk over cobblestone streets and weathered passageways to discover famous sights such as the Trevi Fountain, the Pantheon, and Piazza Navona, one of Rome's most breathtaking Baroque esplanades. The remainder of the day is yours. Perhaps you'll wander through one of Rome's many museums, such as the Capitoline or stroll the Avenue of the Imperial Forum for views of the Colosseum. This evening, consider an optional food tour and taste your way around Rome's bohemian *Trastevere* district. *Today breakfast will be included.*

#### Day 5: Rome - Montecatini Terme

Your Roman sojourn comes to a close today. Say *arrivederci Roma* as you transfer to Montecatini Terme\*\* to begin your tour of Tuscany. *Today breakfast will be included.*

#### Important Tour Extension Information:

**The overall activity level of this extension is a level 3.** This means walking and standing for longer periods of time (2-3 hours) isn't a big deal for you. You can navigate hills and uneven ground, climb into various modes of transportation (tuk-tuk, cable car, zodiac, etc.), and could possibly anticipate changes in elevation. Walking four miles over the course of a day is very doable as is climbing 3 flights of stairs. You can handle altitudes between 6,000 and 9,000 feet. You can expect some longer days balanced with free time. This level is not a fit for travelers that require mobility assistance devices.

**Fully-guided** extensions are a great way to explore a new destination. Enjoy sightseeing and local experiences led by a Tour Manager or local expert.

The space on this extension is limited and will be available on a first-come, first-served basis. Applicable charges may apply at time of request.

We reserve the right to cancel this extension if a minimum of 4 travelers is not met to operate.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

\*The tour of the Vatican Museums and Saint Peter's Basilica may operate on a different day on select departures due to availability of reservations and closure on Sundays and holidays.

Single accommodations are limited and are available on a first-come, first-served basis. Single rate subject to change based on availability.

\*\*The transfer to Montecatini will be by driver only. The transfer is 200 miles (325 kilometers) and will take approximately 4 hours depending on traffic. A restroom stop at a rest area along the highway will be made mid-journey. Your Tour Manager will meet you upon arrival in Montecatini.

Air inclusive rate is valid for travelers who have purchased our air package for the full tour, depending on the air schedule selected. Rate may vary for those who have purchased their own air.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Prepaid tipping is not available on our tours therefore payment of customary end-of-trip gratuities for your Tour Manager, driver, local guides, hotel housekeepers, and cruise ship waitstaff should be handled individually when applicable during the course of your tour.

#### Tour Extension Travel Requirements:

Collette will provide all necessary information, updates and supporting documents for your travel requirements, including visa and Electronic Travel Authorizations (ETAs) (if required), approximately 60-90 days prior to your departure.

## Extend your vacation with

### Optional 3 Days 2-Night Famous Food & Ferrari: Emilia Region Post Tour Extension

Per Person Rates: \$999.00 USD double, \$1,199.00 USD single, land only  
3 Meals: 2 Breakfasts, 1 Lunch

#### Day 9: Montecatini Terme - Modena - Reggio Emilia

This morning, travel through the Apennine Mountains and cross from Tuscany into the Emilia region, a haven for foodies and creatives. Often referred to as "The Food Valley" of Italy, Emilia is known for producing specialized and protected delicacies, including charcuterie like Parma ham and *culatello*, authentic parmesan cheese and balsamic vinegar. Emilia is also a hub of innovation and motorsports: most of Italy's famous motor companies originated here, including Ducati, Maserati, Lamborghini, and the most famous of all, Ferrari! Pause in Modena, the hometown of Enzo Ferrari. After some free time for lunch on your own, explore the Ferrari Museum showcasing vintage vehicles, several famous engines, and a multimedia presentation. Afterwards, continue to Reggio Emilia, your home for the next two nights. Check into your hotel, then join your guide for an orientation walk before an evening at leisure.

#### Day 10: Reggio Emilia

Early this morning, visit a local dairy producing *Parmigiano-Reggiano* cheese according to traditional codes dating back to the 1300s. Then, pause at an *agriturismo* where the family still ages their balsamic vinegar production in the attic, as countless generations have done before them. After a tasting and light lunch, return to Reggio Emilia for an afternoon at leisure. Perhaps you'll explore Reggio's *Museo del Tricolore*, located in the hall where Italy's three-colored national flag was created in 1797. *Today breakfast and lunch will be included.*

#### Day 11: Reggio Emilia - Extension Ends

As your Italian sojourn comes to a close today, bid *arrivederci* to Reggio Emilia and transfer to the Bologna airport for your flight home. *Today breakfast will be included.*

#### Important Tour Extension Information:

**The overall activity level of this extension is a level 3.** This means walking and standing for longer periods of time (2-3 hours) isn't a big deal for you. You can navigate hills and uneven ground, climb into various modes of transportation (tuk-tuk, cable car, zodiac, etc.), and could possibly anticipate changes in elevation. Walking four miles over the course of a day is very doable as is climbing 3 flights of stairs. You can handle altitudes between 6,000 and 9,000 feet. You can expect some longer days balanced with free time. This level is not a fit for travelers that require mobility assistance devices.

**Fully-guided** extensions are a great way to explore a new destination. Enjoy sightseeing and local experiences led by a Tour Manager or local expert.

The space on this extension is limited and will be available on a first-come, first-served basis. Applicable charges may apply at time of request.

We reserve the right to cancel this extension if a minimum of 4 travelers is not met to operate.

If you require any special assistance while on tour, please make us aware at time of reservation so the necessary request form can be sent to your attention.

For air-inclusive reservations, the name provided at time of booking must match your government-issued ID that will be used during travel. Name changes are subject to penalties.

Air inclusive rate is valid for travelers who have purchased our air package for the full tour, depending on the air schedule selected. Rate may vary for those who have purchased their own air.

Prepaid tipping is not available on our tours therefore payment of customary end-of-trip gratuities for your Tour Manager, driver, local guides, hotel housekeepers, and cruise ship waitstaff should be handled individually when applicable during the course of your tour.

#### Tour Extension Travel Requirements:

Collette will provide all necessary information, updates and supporting documents for your travel requirements, including visa and Electronic Travel Authorizations (ETAs) (if required), approximately 60-90 days prior to your departure.



## Special Needs Form

Please complete this form, sign and return it to us within 14 days of receipt.

Email: [TravelOperations@collette.com](mailto:TravelOperations@collette.com)

Fax: 401.727.4745

Mail: Collette: Travel Operations  
180 Middle Street  
Pawtucket, RI 02860

### TRAVELERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made. \*Collette will make reasonable efforts to accommodate the special needs of our participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities. Internationally, a great deal of walking may be necessary to fully enjoy the destination. Travelers should be in good health and must be able to walk reasonable distances. In some areas, travelers may be required to walk on uneven ground, cobblestone streets or raised thresholds.

***\*To request a wheelchair accessible room on a cruise, the traveler or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom. The cruise company may take appropriate action against someone who has reserved or purchased such a stateroom fraudulently. Action may include but is not limited to removal from the stateroom to a non-accessible accommodation up to denial of boarding.***

Reservation # \_\_\_\_\_

Name: \_\_\_\_\_ Male or Female (circle one)

**Are you traveling with a wheelchair?** Yes No

If you answer "YES"

- Does your wheelchair collapse? Yes No
- Can you stand and climb steps to board the coach without it? Yes No
- Are you capable of lifting your own wheelchair? Yes No

If you are not capable of lifting your own wheelchair who will provide assistance?

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*This form cannot be processed without the dimensions of your wheelchair:*

Height \_\_\_\_\_ Length \_\_\_\_\_ Width \_\_\_\_\_

**Are you traveling with a walker?** Yes No

If you answer "YES"

- Does your walker collapse? Yes No

*This form cannot be processed without the dimensions of your walker:*

Height \_\_\_\_\_ Length \_\_\_\_\_  
Width \_\_\_\_\_

*Tour Managers and drivers do not provide assistance lifting, pushing or carrying wheelchairs or walkers. Motorized scooters are not permitted on tour.*

**Are you requesting any hotel room accommodations?** Yes No

If "YES" Please indicate if one or more of the following is required in the washroom.

- Walk-in shower Yes No
- Grab bars Yes No
- Raised toilet seat Yes No

*Please provide any details in reference to the nature of your request.*

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Most hotel rooms that can accommodate the request will be equipped with only 1 bed.

**Do you understand and accept?** Yes No

Collette cannot guarantee the availability of such rooms as many hotels have a limited number of rooms that are equipped with the above accommodations.

**Are you traveling with an oxygen tank?** Yes No

If you answer “YES”

- You must contact the airline directly to arrange transportation of the oxygen on the plane. Oxygen requests vary by airline and location and can take up to 2 weeks to request.
- You are responsible for supplying your own electrical cords, and converters as needed.

This form must be remitted within 14 days of receipt for any special needs accommodation request.

*Collette cannot provide special individual assistance to tour members with special needs for walking, dining, or other routine activities and motorized scooters are not permitted on tour.*

The Americans with Disabilities Act only applies in the United States. Many international destinations cannot accommodate passengers’ requests. Collette will make all reasonable efforts to accommodate the special needs of tour participants, but we cannot guarantee that all requests will be honored on international destinations.

Collette also regrets that it cannot provide individual assistance to a tour member with special needs for walking, dining, or other special personal needs. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable and totally responsible for the assistance.

I have read and understand the above:

**Signature:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

<p><b>Internal Use Only</b></p> <p>Reason: _____</p> <p>Tour: _____ Reservation # _____</p> <p>TS/Group: _____</p> <p>Tour Date: _____</p>
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